

PSC NO: 1 LOCAL EXCHANGE SERVICE
SBC Long Distance, LLC d/b/a SBC Long
Distance, d/b/a AT&T Long Distance
Initial Effective Date: February 9, 2006

Leaf: 65
Revision: 0

Superseding Revision:

2.13 Restoration of Customer's Service

2.13.1 Service shall be restored when the causes of disconnection have been removed and when payment or satisfactory arrangements for payment of all proper charges due from the Customer or Applicant, including any applicable Service Reconnection Charge and Deposit, have been made as provided for in the Tariff; or as the Commission may order pending resolution of any bona fide dispute between the Company and the Customer or Applicant over the propriety of disconnection.

2.13.2 A \$25 charge for Residence and a \$40 charge for Business is billed, per line, per occurrence, when Service is restored for Customers who had been Suspended for non-payment.

2.13.3 No Customer will be required to pay any reconnection fee or other charge for restoration of Service if Service was discontinued by the Company in error or in violation of any provision of the Tariff.

2.14 Miscellaneous

2.14.1 Special Conditions or Requirements

Where special conditions or special requirements of a Customer involve unusual construction or installation cost, the Customer may be required to pay a reasonable proportion of such costs or expense.

2.14.2 Transfer and Assignments

Customer may not assign or transfer its rights or duties in connection with the Services and facilities provided by the Company without the written consent of the Company and payment of the applicable charges.

Issued by: Carol Paulsen, Director-Regulatory Relations, San Antonio, Texas 78215