

PSC NO: 1 LOCAL EXCHANGE SERVICE
SBC Long Distance, LLC d/b/a SBC Long
Distance, d/b/a AT&T Long Distance
Initial Effective Date: February 9, 2006

Leaf: 56
Revision: 0

Superseding Revision:

(F) Special Provisions Applicable to Residential Customers

1. The Company may Suspend or Terminate basic local exchange Service to residential Customers if the Customer:

- a. fails to pay the Company charges due at any time during the preceding six months; or
- b. fails to pay amounts due under a DPA; or
- c. fails to pay or agree in writing to pay equipment and installation charges relating to the initiation of Service; or
- d. fails to pay a lawfully required Deposit.

2. Suspension/Termination notices shall not be issued until at least 25 days after the date of the bill. Bills shall be mailed to the Customer no later than 6 business days after the date of the bill.

3. The Company shall not Suspend Service until at least eight days nor Terminate Service until at least 20 days after a notice:

- a. has been served upon the Residential Customer; or
- b. has been mailed to the Residential Customer at the Premises where Service is rendered.

Issued by: Carol Paulsen, Director-Regulatory Relations, San Antonio, Texas 78215