

PSC NO: 1 LOCAL EXCHANGE SERVICE
SBC Long Distance, LLC d/b/a SBC Long
Distance, d/b/a AT&T Long Distance
Initial Effective Date: February 9, 2006

Leaf: 51
Revision: 0

Superseding Revision:

2.7.4 If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the Commission in accordance with the Commission's rules or procedure. The Company may suspend/terminate Service if the Customer fails to pay the amount determined by the Commission to be properly charged within fifteen (15) days of notice of the Commission's determination.

2.8 Late Payment Charges

2.8.1 If any portion of the payment is received by the Company after the due date, or any portion of the payment is received by the Company in funds which are not immediately available, then a late payment penalty shall be due to the Company. The late payment penalty shall be a portion of the payment not received by the due date, multiplied by 1.5% per month.

2.8.2 Late payment charges do not apply to those portions (and only those portions) of unpaid balances that are bonafide Disputed Amounts. Undisputed amounts on the same bill are subject to late payment charges if unpaid and carried forward to the next bill.

2.8.3 Late payment charges do not apply to final accounts.

2.8.4 Collection procedures and the requirement for a Deposit or Advance Payment are not affected by the application of a late payment charge.

Issued by: Carol Paulsen, Director-Regulatory Relations, San Antonio, Texas 78215