2.6.5 Payment of all bills is due twenty-five (25) days after the date of invoice printed on the bill. Amounts not paid by this date (the "due date") will be considered past due. If the Company becomes concerned at any time about the ability of a Customer to pay its bills, the Company may require that the Customer pay its bills within 8 mailing days after written notice or 5 days after personal delivery thereof and to make such payments in cash or the equivalent of cash.
2.6.6 A residential Customer on a fixed income (e.g., pension or public assistance) shall have the opportunity to pay his or her bills on a reasonable schedule that is adjusted for the periodic receipt of income.

### 2.7 Disputed Bills

2.7.1 The Customer is responsible for notifying the Company in writing, within thirty (30) days of the date of the mailing of the bill of any disputed amounts and the specific basis of such dispute by the due date.
2.7.2 All charges not in dispute will be paid by the Customer by the due date. Telephone Service may be suspended or terminated for nonpayment of the undisputed portion of a disputed bill or deposit if the Customer does not pay as required in this Tariff.
2.7.3 Upon notification of a dispute, the Company will undertake an investigation of the disputed charges. At the conclusion of the investigation, the Company will notify the Customer of any amount determined by the Company to be correctly charged and such amount will become immediately due and owing. The Company may suspend/terminate Service if the Customer fails to pay the amount determined by the Company to be properly charged. Amounts determined by the Company to be correctly charged also will be subject to the late payment charge specified in this Tariff.

