

PSC NO: 1 LOCAL EXCHANGE SERVICE  
SBC Long Distance, LLC d/b/a SBC Long  
Distance, d/b/a AT&T Long Distance  
Initial Effective Date: February 9, 2006

Leaf: 185  
Revision: 0

Superseding Revision:

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(D) Record Order Charges

For SBC PremierSERV<sup>SM</sup> ATM Service and SBC PremierSERV<sup>SM</sup> Frame Relay Service, a Nonrecurring charge applies for receiving, recording and processing information in connection with Customer initiated changes to Customer's account information (i.e. change in Customer billing name or billing address). In these instances, a record order is issued. Once a record order is issued, the Customer may request additional changes to their account information without a subsequent record order being issued, provided the additional changes are requested during the same business day.

	<u>Minimum</u>	<u>Maximum</u>
Record Order Charge	\$1.00	\$30.00

(E) Service Order Change Charges

For SBC PremierSERV<sup>SM</sup> ATM Service and SBC PremierSERV<sup>SM</sup> Frame Relay Service, a Service Order Change Charge may apply when the Customer requests an addition to, change to, or rearrangement of Service prior to the service due date, and the request requires engineering redesign.

The Customer will be notified as to whether or not the Service Order Change Charge applies. Service Order Change must be requested at least three (3) business days prior to the Service Due Date. Requests to extend a Due Date will not incur a Service Order Change Charge, but must be placed at least three (3) business days prior to the originally scheduled Service Due Date or the order will be completed on the originally scheduled Service Due Date. Requests to extend a Due Date will be limited to a maximum of 30 calendar days. If a Due Date more than thirty (30) calendar days beyond the originally scheduled Due Date is required, the Service Order will be cancelled and a new order for Service must be placed.

	<u>Minimum</u>	<u>Maximum</u>
Service Order Change Charge	\$1.00	
		\$100.00

(F) Expedite Order Charges

For SBC PremierSERV<sup>SM</sup> ATM Service and SBC PremierSERV<sup>SM</sup> Frame Relay Service, if the Customer desires that Service be provided on a due date earlier than the due date on the Firm Order Confirmation (FOC), the Customer may request the Service be provided on an expedited basis.

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