

PSC NO: 1 LOCAL EXCHANGE SERVICE  
SBC Long Distance, LLC d/b/a SBC Long  
Distance, d/b/a AT&T Long Distance  
Initial Effective Date: February 9, 2006

Leaf: 177  
Revision: 0

Superseding Revision:

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#### 11.1.4 Latency

For SBC PremierSERV<sup>SM</sup> ATM and Frame Relay Services provided to the Customer, the Company is committed to maintaining Frame/Cell delay across the Company-provided Customer-specific network according to the parameters below:

- On average, less than or equal to 100 milliseconds roundtrip per PVC for all SBC PremierSERV<sup>SM</sup> Frame Relay Service including FRATM/VPC/VCC's;
- On average, less than or equal to 100 milliseconds roundtrip per VPC/VCC for SBC PremierSERV<sup>SM</sup> ATM Service with CBR, VBR-nrt and VBR-rt Quality of Service, VPC/VCCs.

Latency is measured from ingress switch port to egress switch port during each calendar month.

(A) Latency is calculated as the amount of time, in milliseconds, it takes for a Frame/Cell to travel roundtrip across a PVC/VPC/VCC. If the Customer has a FRATM network, the parameters for SBC PremierSERV<sup>SM</sup> Frame Relay Service will be applied.

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