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STAMPS: Issued in compliance with order in Case 06-G-1185 dated December 21, 2007

GENERAL INFORMATION - Continued

"BD", or Billing Days, is the actual number of days shown on the bill that the customer receives for service.

"BLF", or base load factor in dekatherms per billing day, is the estimated number of dekatherms used per day for non-heating purposes based on average usage by customers to which this adjustment applies. It is determined separately for each customer category and may be revised annually to reflect the non-temperature sensitive usage of customers to which the adjustment applies reflected in the prior heating season's sales. BLF for the weather normalization period will be shown on the Statement of Weather Normalization Adjustment Factors.

"DDF", or degree day factor in dekatherms per heating degree day, is the estimated number of dekatherms used for space heating for each degree of a degree day, based on average usage by customers to which this adjustment applies. DDF is determined separately for each customer category and may be revised annually to reflect the temperature sensitivity reflected in the prior heating season's sales to customers to which the adjustment applies. DDF for the weather normalization period will be shown on the Statement of Weather Normalization Adjustment Factors.

The weather normalization adjustment will take effect if there is a degree day variance from normal weather (NHDD – AHDD). The weather adjustment is made by adding to or subtracting the weather normalization adjustment for the billing period.

Issued by John J. Bishar, Jr., Executive Vice President, General Counsel and Secretary, Brooklyn, NY