

PSC NO.: 1 TELEPHONE  
Windstream New York, Inc.  
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### SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

#### K. Lifeline Telephone Service

1. Lifeline Service is a retail local service offering restricted to low income residential subscribers. To qualify for lifeline service a subscriber must be certified as income eligible for benefits from the Home Energy Assistance Program (HEAP) or at least one of the following Entitlement Programs administered by the New York State Department of Social Services:

Family Assistance  
Food Stamps  
Safetynet  
Medicaid  
Supplemental Security Income (SSI)  
Veterans Disability Pension  
Veterans Surviving Spouse Pension

2. The following credits will apply for customers deemed eligible for Lifeline assistance:

	<u>Monthly Credit</u>
Federal Subscriber Line Charge Credit	(1)
Initial Federal Credit to Residential Access Line	\$1.75
State Credit to Residential Access Line (2)	
Rate Groups 1-5	\$0.67
Rate Group 6	\$0.49
Rate Group 7	\$0.45
Rate Group 8	\$0.00
Additional Federal Credit to Residential Access Line (2)	
Rate Groups 1-5	\$1.33
Rate Group 6	\$0.97
Rate Group 7	\$0.91
Rate Group 8	\$0.00

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The monthly discounted residential rate for qualified low-income customers may not be reduced below zero. Therefore, the credit amount defined above shall not exceed the total of the subscriber line charge and the customer's normal residential local exchange service rate.

3. Reserved for future use.
4. Applicants must provide proof to the telephone company that they are eligible to receive, are receiving, or have received during the past year one or more of the above benefits. Lifeline rate treatment will not begin until proof of eligibility is provided to the company, but will be retroactive to January 1, 1987 for applications received through September 30, 1987.
5. The subscriber is responsible for notifying the company when eligibility is lost.

(1) Authorized FCC Rate

(2) State Lifeline Credit and Additional Federal Lifeline Credit are a result of residential one-party rate increases made pursuant to Commission's Order in Case No. 07-C-0349. These additional credits to Lifeline customers total the amount of the residential access line increase, resulting in a net change of zero to Lifeline customers for the access line charge.

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Issued by: Vice President, Little Rock, Arkansas