

**PSC No. 1 - WATER****COMPANY: LONG ISLAND WATER CORPORATION d/b/a  
LONG ISLAND AMERICAN WATER****INITIAL EFFECTIVE DATE: JULY 31, 2008****LEAF NO.: 31****REVISION: 0****SUPERSEDING REVISION: 0****GENERAL INFORMATION**

- .1.3 The Corporation will negotiate in good faith with a customer or applicant in order to arrange a payment agreement that the customer or applicant is able to pay. A deferred payment agreement shall:
  - .1.3.1 be fair and equitable considering the customer's financial circumstances. The Corporation may require the customer or applicant to complete a form showing assets, income and expenses, and provide reasonable substantiation of the information on that form with the knowledge that such information will be treated as confidential;
  - .1.3.2 provide for installments as low as \$10.00 per month and no downpayment, when the customer or applicant demonstrates financial need for such terms, but need not provide for monthly installments of less than \$10.00; and
  - .1.3.3 provide for any size or no downpayment and installments on any schedule over any period of time and cover any outstanding charges, if mutually agreed by the parties.
- .1.4 The Corporation will negotiate and amend a payment agreement if the customer or applicant demonstrates that their financial circumstances have changed significantly because of conditions beyond their control.
- .1.5 The Commission or its designee may order the Corporation to offer a payment agreement when the parties have been unable to reach agreement or where an agreement is necessary for the fair and equitable resolution of a complaint.
- .1.6 The Corporation will not be obligated to extend a deferred payment agreement to a non-residential customer, unless otherwise agreed to by the Corporation and the customer.
- .2 Eligibility
  - .2.1 A residential customer or applicant is eligible for a payment agreement and will be offered one, unless:
    - .2.1.1 the customer is a seasonal, short-term or temporary customer;
    - .2.1.2 the customer has a broken or existing payment agreement;
    - .2.1.3 the Commission or its designee determines that the customer or applicant has the resources available to pay the bill.
  - .2.2 If the Corporation believes that a customer or applicant has the resources available to pay the bill in full or where the parties are unable to agree on a payment agreement covering the amounts that exceed the cost of twice

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