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Windstream New York, Inc. Revision: 1

Initial Effective Date: August 1, 2008 Superseding Revision: 0

SECTION 2 - GENERAL RULES AND REGULATIONS

H. PAYMENTS AND TERMINATION OF SERVICE (Cont'd.)

3. Payment of Charges (Cont'd.)

> Payment rendered by check, which is subsequently dishonored, shall not constitute payment until such time as repayment is made by valid means. A service charge of \$25.00 shall apply to each check received in payment which is subsequently dishonored.

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4. Suspension and Termination for Non-Payment

> In the event of nonpayment of any bill rendered or any required deposit, the Telephone Company may suspend or terminate service until the bill rendered or the required deposit has been paid.

Such suspension shall not be made until:

At least five days after written notification has been served personally on the subscriber or

At least eight days after written notification in a postpaid wrapper has been mailed to the billing address of the subscriber or

At least five days after the subscriber has either signed for or refused a registered letter containing written notification mailed to the billing address of the subscriber.

Such termination shall not be made until:

At least ten days after written notification has been service personally on the subscriber or

At least thirteen days after written notification in a postpaid wrapper has been mailed to the billing address of the subscriber or

At least ten days after the subscriber has either signed for or refused a registered letter containing written notification mailed to the billing address of the subscriber or

Issued by: Vice President, Little Rock, Arkansas