

PSC NO.: 1 TELEPHONE
Windstream New York, Inc.
Initial Effective Date: August 1, 2008

Section: 6 Leaf: 17
Revision: 1
Superseding Revision: 0

SECTION 6 - MISCELLANEOUS SERVICES

K. DIRECTORY ASSISTANCE SERVICE

1. General

Customers may obtain assistance in determining a telephone number by dialing Directory Assistance Service.

2. Regulations

A Directory Assistance Charge applies for each telephone number, area code, and/or general information requested from the Directory Assistance operator except as follows:

- a. Reserved for Future Use
- b. Requests for telephone numbers of non-published service.
- c. Requests for telephone numbers which were erroneously omitted from the local directory by the Company. The customer must inform the Company of the error in order to receive credit.
- d. Requests in which the Directory Assistance operator provides an incorrect number. The customer must inform the Company of the error in order to receive credit.
- e. Requests from individuals with certified visual or physical handicaps in which the handicap prevents the use of a local directory. Individuals must be certified in accordance with the regulations found in Section 2 of this tariff.

3. Rates

For calls to the directory assistance operator, a charge of \$.80 per each number requested applies. Requests for information other than telephone numbers will be charged for as requests for numbers.

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Issued by: Vice President, Little Rock, Arkansas