

US LEC Communications, Inc.  
d/b/a PAETEC Business Services

New York P.S.C. Tariff No. 3

Original Leaf No. 10

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SECTION 1 - DEFINITIONS

Service Order: The written request for access services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this Tariff, but the duration of the service is calculated from the Service Commencement Date. Should a Customer use the Company's access service without an executed Service Order, the Company will then request the Customer to submit a Service Order.

User: A Customer or any other person authorized by the Customer to use service provided under this Tariff.

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