

P.S.C. No. 1 – Water
United Water Westchester Inc.
Initial Effective Date: January 11, 2009

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Revision: 0
Superseding Revision: 0

- (f) Whenever a notice of termination of service has been made in accordance with this Section and the Company no longer intends to terminate service, the Company must so notify the occupants of each unit in the same manner as it gave the original notice.

23.2 Procedures to Avoid Termination of Service

- (a) The Company following the requirements of this Section may require occupants in a multiple dwelling to pay no more than the current charges incurred by the party to whom the last preceding bill has been rendered, and must not terminate service if such current charges are paid.
- (b) If occupants in a multiple dwelling find they are unable to reach an agreement with the utility to avoid termination of service, they may contact the Commission's designee. After such a request is received, a designee will attempt to work out an agreement and will, if necessary, attempt to arrange a meeting with occupant representatives, the Company, and the party responsible for making payment for service.
- (c) The Commission's designee may stay a threatened termination off service to an entire multiple dwelling where it concludes that good faith efforts are being made by the occupants to arrange for the payment of current charges.

23.3 Physical Termination of Service

Paragraphs 20.3 (c) through (f) and paragraphs 20.4 through 20.6 of Section 20 are applicable to the termination of service to entire multiple dwellings.

23.4 Termination of Heat-Related Service to Multiple Dwellings During Cold Weather Periods.

During the cold weather period, the following procedure must be followed by the Company intending to terminate heat—related service to an entire multiple dwelling:

- (a) The Company must provide the notices required by paragraphs 23.1 (a) (i) through (vi) of this Section not less than 30 calendar days before the intended termination.
- (c) The Company must provide each occupant with a written notice, not less than 10 calendar days before the earliest date termination may occur, advising the occupant that if any occupant in his or her apartment has a serious illness or medical condition that may result in a serious impairment to health or safety by the loss of heat service, he or she should immediately contact the Company. The notice must provide the name and telephone number of the Company contact

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