

P.S.C. No. 1 – Water  
United Water Westchester Inc.  
Initial Effective Date: January 11, 2009

Leaf No. 42  
Revision: 0  
Superseding Revision: 0

- ii. If after the discovery of tampered equipment, the Company decides to terminate service to a customer because of a potential health or safety problem, it must determine, in accordance with this Section, whether a resident may suffer a serious impairment to health or safety as a result of termination. If the Company determines that a resident may suffer a serious impairment, it must follow the procedures set forth in this subdivision; provided, however, that continued service is not required if it is impractical for the Company to eliminate an unsafe condition. In any cases where a resident may suffer a serious impairment and the Company terminates service to preclude the continuation of an unsafe condition, the Company must specially notify the local social services official on the same day service is terminated and request an immediate consideration of the case.

## **22. VOLUNTARY THIRD- PARTY NOTICE PRIOR TO TERMINATION OF SERVICE**

- (a) The Company must permit a customer to designate a third party to receive copies of all notices regarding termination of service or other credit actions sent to such customer, provided that the designated third party agrees in writing to receive such notices.
- (b) The Company must promptly notify the customer in writing of the third party's refusal or cancellation of the agreement to receive notices.
- (c) The Company must inform the third party that the agreement to receive notices does not mean the third party must pay for service provided to the customer.

## **23. TERMINATION OF SERVICE TO ENTIRE MULTIPLE DWELLINGS**

### **23.1 Required Notices**

- (a) The Company must not terminate service to an entire multiple dwelling unless it fulfills all requirements of this Section and provides written notice to:
  - i. the owner of the multiple dwelling or the party to whom the last preceding bill was rendered;
  - ii. the superintendent or other person in charge of the multiple dwelling, if it can be readily determined that there is such superintendent or other person in charge;
  - iii. the occupants of each unit;
  - iv. the local health officer and the director of the social services district for the political subdivision in which the multiple dwelling is located;

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