

P.S.C. No. 1 – Water  
United Water Westchester Inc.  
Initial Effective Date: January 11, 2009

Leaf No. 46  
Revision: 0  
Superseding Revision: 0

- i. the owner of the premises or the party to whom the last preceding bill was rendered; and
  - ii. the occupants of each unit.
- (b) The notice required by this Section must state:
  - i. the earliest date termination may occur;
  - ii. the reasons for termination, including the total amount required to be paid, and how termination may be avoided;
  - iii. that there are special protections for occupants of two—family dwellings where service is not billed separately;
  - iv. that occupants may be authorized to set off water bill payments against their rents in these circumstances, in accordance with the New York State Real Property Law;
  - v. that Company procedures are available for considering complaints before termination, including the address and telephone number of the appropriate Company office; and
  - vi. that Commission procedures are available for assistance, including the address and telephone number of the appropriate Commission office.
- (c) The notice required by this Section must be provided in the following manner:
  - i. by mailing it to the owner or party to whom the last preceding bill was issued;
  - ii. by personally serving it or mailing it to the occupants; and
  - iii. by posting it in a conspicuous place at or within the premises, unless prevented by physical circumstances.
- (d) The Company must give 15 calendar days notice if personally served or posted, and 18 calendar days notice if mailed.
- (e) Whenever a notice of termination of service has been made in accordance with this Section and the Company no longer intends to terminate service, the Company must so notify the occupants in the same manner as it gave the original notice.

Issued by: M.J. Pointing, V.P. and General Mgr., 2525 Palmer Ave., New Rochelle, NY 10801