

P.S.C. No. 1 – Water
United Water Westchester Inc.
Initial Effective Date: January 11, 2009

Leaf No. 33
Revision: 0
Superseding Revision: 0

- (b) A final termination notice must not be issued until at least 20 calendar days after the date payment was due.
- (c) A final termination notice must not be issued for non-payment of disputed charges while a complaint is pending before the Company or Commission as provided in Section 12.3 of Title 16, NYCRR. Nothing in this tariff prevents the Company from issuing such notice for nonpayment of undisputed charges

20.3 Physical Termination of Service

- (a) The Company may not terminate service under this Section until at least:
 - i. 15 calendar days after a final termination notice has been given personally to the customer; or
 - ii. 18 calendar days after a final termination notice has been mailed to the customer at the location where service is rendered, or to an alternative address, in which case paragraph 20.3 (b) of this Section must be complied with.
- (b) If an alternative address for mailing purposes has been previously provided to the Company, the Company must not terminate service under this Section until at least 18 calendar days after a final termination notice has been mailed to the customer at the alternative address. If the Company still intends to terminate service as scheduled, the Company must mail notice of the scheduled termination to the premises where service is rendered 10 calendar days after the final termination notice was mailed to the alternative address.
- (c) The Company may terminate service only between the hours of 8:00 A.M. and 4:00 P.M., on Monday through Thursdays, provided that such day of the following day is not:
 - i. a public holiday as defined in the General Construction Law;
 - ii. a day the main business office of the utility is closed; or
 - iii. a day the office of the Commission are closed.
- (d) The Company may not terminate service unless:
 - i. it has verified that payment has not been received at any office of the Company or any office of an authorized collection agent through the end of the notice period required by this tariff; and

Issued by: M.J. Pointing, V.P. and General Mgr., 2525 Palmer Ave., New Rochelle, NY 10801