

P.S.C. No. 1 – Water
United Water Westchester Inc.
Initial Effective Date: January 11, 2009

Leaf No. 11
Revision: 0
Superseding Revision: 0

- (d) The Company must provide service to any accepted applicant whose application for service was previously denied, unless prevented by those circumstances listed in paragraph A (1) of this Section:
 - i. as soon as reasonably possible, but no later than two business days after the requirements of paragraph A (3) of this Section are met, or such later time as may be specified by the applicant; or
 - ii. within 24 hours, if required by the Commission or its designee.
- (e) A customer moving within the service territory of the Company and requesting service within 60 calendar days of the closing of the customer's prior account is eligible to receive service at the new location, in accordance with this section, and such service must be considered a continuation of service in all respects, with any existing payment agreement honored; provided, however, that such customer's prior service had not been terminated for nonpayment at the time of such request.

3.2 Service Application

- (a) An application for service may be made either orally or in writing.
- (b) The Company may require an applicant to complete a written application for service only if:
 - i. service to the preceding customer at the premises to be served was terminated for nonpayment within the prior 12 months or the current account is subject to a final notice of termination;
 - ii. there is evidence that service has been supplied through tampered equipment;
 - iii. the meter has recorded usage during a period within the previous 12 months when there was no customer; or
 - iv. the application is made by a third party for the party who would receive service.
- (c) If a written application is not required as a prerequisite to providing service, an oral application for service will be considered complete when the applicant provides his or her name, address and, if the applicant has a prior account, either the address or account number, and answers questions relevant to identifying the applicant's use of water on the premises, including whether the service will be used primarily for residential purposes.

Issued by: M.J. Pointing, V.P. and General Mgr., 2525 Palmer Ave., New Rochelle, NY 10801