

P.S.C. No. 1 – Water
United Water Westchester Inc.
Initial Effective Date: January 11, 2009

Leaf No. 19
Revision: 0
Superseding Revision: 0

- i. The first notice must advise the access controller that the Company will arrange a special appointment to read the meter if the access controller calls a specified telephone number. Where the access controller is not the customer of the subject account, the notice must begin by stating that the Company records indicate that the recipient is the party who controls access to the meter of the customer, specifically identified as to address, part supplied, account number, and that the Company has not been provided access to the customer's meter as required.
 - ii. The second notice must advise the access controller that unless access to the customer's meter is provided on the next meter reading date or a special appointment to read the meter is made and kept by the access controller before that date, a no access charge will be added to the access controller's text bill and to every bill thereafter until access to the customer's meter is provided, but that no charge will be imposed if an appointment is arranged and kept. The notice must advise the access controller that the Company will arrange a special appointment for a reading of the customer's meter if the access controller calls a specified telephone number.
 - iii. The third notice must advise the access controller of the no access charge that has been added to the access controller's bill and that unless access to the customer's meter is provided on the next meter reading date or a special appointment to read the meter is made and kept by the access controller before that date, another charge will be added to the access controller's next bill. The notice must advise the access controller that the company will arrange a special appointment for a reading of the customer's meter if the access controller calls a specified number.
 - iv. The fourth and each successive notice must advise the access controller of the no access charge that has been added to the access controller's bill.
- (d) The no access charge as provided for in the Company's tariff will be \$25.
 - (e) No more than \$25 per building or premises must be added to any single bill of the access controller even though more than one meter is located there.
 - (f) The Company may, at its discretion, suspend temporarily the issuance of no access notices and/or penalties under this subdivision if the access controller contacts the company and provides a legitimate reason for postponing the provision of access.

Issued by: M.J. Pointing, V.P. and General Mgr., 2525 Palmer Ave., New Rochelle, NY 10801