

P.S.C. No. 1 – Water
United Water Westchester Inc.
Initial Effective Date: January 11, 2009

Leaf No. 20
Revision: 0
Superseding Revision: 0

- (g) Nothing in this Section prevents the company from sending appropriate no access notices to the party who controls access but does not have an active account of its own with the Company.
- (c) A backbill must be accompanied by an offer of a payment agreement in accordance with Section 215 of this tariff, if applicable.

6.4 Backbilling

Notice

- (a) Every backbill must contain a written explanation of the specific reason for the backbill, and if the bill covers more than a 24-month period, a statement as to why the billing was not limited under paragraphs 6.3 (a) and (b) of this Section.
- (b) Every backbill must contain all required information applicable under Section 6D of this tariff.

6.5 Limitations on Issuance of Backbills

- (a) The Company may not issue a backbill more than 6 months after the Company actually became aware of the circumstance, error or condition that caused the underbilling.
- (b) The Company may not upwardly revise a backbill, and must issue a downwardly revised backbill as soon as reasonably possible and within 2 months after the Company becomes aware that the first backbill was excessive.

6.6 Limitations on Backbilling Period

- (a) When the failure to bill earlier was due to a Company deficiency, the Company must limit the backbilling period to 12 months before the Company actually became aware of and corrected the circumstance, error or condition that caused the underbilling, unless the Company can demonstrate that the customer's culpable conduct caused or contributed to the original underbilling.
- (b) When the failure to bill earlier was not due to a Company deficiency, the Company must limit the backbilling period to 24 months before the Company actually became aware of and corrected the circumstance, error or condition that caused the underbilling, unless the Company can demonstrate that the customer's culpable conduct caused or contributed to the original underbilling.