P.S.C. No. 1 – Water   Leaf No. 15
United Water Westchester Inc.   Revision: 0
Initial Effective Date: January 11, 2009   Superseding Revision: 0

5.   SERVICE DEPOSITS

5.1   Deposit Requirements

(a)   The Company may only require the payment of a security deposit from:

    i.   a seasonal, short-term or temporary customer;

    ii.   a delinquent customer, as long as at least 20 calendar days before its request for a deposit, the Company provides the customer with written notice that the failure to. make a specified payment before a specified date may result in a request for a deposit and states how the deposit would be calculated; or

    iii.   a customer whose service was terminated for nonpayment during the preceding 6 months.

(b)   The Company may not require a deposit from:

    i.   a customer or applicant who is known to the Company as a recipient of public assistance, supplemental security income benefits or additional state payments; or

    ii.   a customer or applicant who is known to the Company as an elderly, blind or disabled person, unless that customer's service was terminated for nonpayment within the preceding 6 months.

(c)   If a deposit is authorized by this Section, the Company must offer a customer, except for a seasonal, short—term or temporary customer, the opportunity to pay the deposit in installments, considering the customer's financial circumstances, in a manner consistent with paragraph 26.1 (c) of Section 26 of this tariff.

5.2   Deposit Calculations

(a)   The amount of a deposit must not be more than the cost of twice the customer's average monthly usage, except in the case of customers whose usage varies widely, where the deposit must not be more than the cost of twice the average monthly usage for the peak season.

(b)   The amount of the deposit must be based on service used during the previous 12-month period, as shown by any relevant billing history, and any relevant information concerning expected usage.

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