

PSC NO: 4 - Steam
Consolidated Edison Company of New York, Inc.
Initial Effective Date: 01/01/2009

Leaf: 24
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GENERAL INFORMATION - Continued

3. General Rules, Regulations, Terms and Conditions under Which Steam Service Will Be Supplied, Applicable to and Made a Part of All Agreements for Steam Service - Continued

3.4 Metering and Billing – Continued

3.4.4 Meter Reading and Billing Period

Thirty days is considered a month for billing purposes. In the ordinary course of business, meters are scheduled by the Company to be read and bills are rendered monthly (approximately 30 days). The Company prepares such schedules in advance. The Company reserves the right to read meters and render bills at any other interval of time. The Company shall attempt to obtain an actual meter reading for each scheduled meter reading for each Customer account by a visit to the Customer's premises. In the case of non-residential Customers, the visit shall be between 8 a.m. and 5 p.m. on a business day.

Where the Company has billed a non-residential Customer's account based on the readings of a remote registration device for six consecutive months, the Company shall, at the time of every subsequent reading attempt and, until successful, try to gain access to and read the meter.

3.4.5 Proration of Monthly Rates and Charges

Where the Company renders a bill for other than a 30-day period, the rates and charges will be prorated on the basis of the number of elapsed days divided by 30.

3.4.6 Backbills

The Company shall not backbill a non-residential Customer:

- a. more than 6 months after the Company actually became aware of the circumstances, error, or condition that caused the underbilling, unless a court extends the time to render a backbill;
- b. for service rendered more than 12 months before the Company actually became aware of the circumstances, error, or condition that when the failure was due to Company deficiency caused the underbilling, unless the Company can demonstrate that the Customer knew or reasonably should have known that the original billing was incorrect;
- c. for service rendered more than 24 months before the Company actually became aware of the circumstances, error, or condition that caused the underbilling, unless the Company can demonstrate that the Customer knew or reasonably should have known that the original billing was incorrect.

Backbilling for residential and non-residential Customers is subject to the rules of the Public Service Commission.

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