PSC NO: 4 - Steam Consolidated Edison Company of New York, Inc. Initial Effective Date: 01/01/2009 Leaf: 6 Revision: 0 Superseding Revision:

GENERAL INFORMATION - Continued

2. Definitions and Abbreviations of Terms Used in This Rate Schedule - Continued

- **"Deferred payment agreement"** is a written agreement for the payment of outstanding charges over a specified period of time. It must be signed in duplicate by a Company representative and the Customer, and each must receive a copy, before it becomes enforceable by either party.
- "Delinquent non-residential Customer" is a Customer who has made a late payment on two or more occasions within the previous 12 month period.
- "Late payment" means any payment made more than 20 calendar days after the date payment was due. Payment is due whenever specified by the Company on its bill, provided such date does not occur before personal service of the bill or three calendar days after the mailing of the bill.
- "Levelized payment plan" is a billing plan designed to reduce fluctuations in a Customer's bill payments due to varying, but predictable, patterns of consumption.
- "Meter" means the steam metering device used by the Company to measure the service supplied to the Customer, including any equipment furnished by the Company as part of such metering device.
- "New Customer" is a Customer who was not the last previous Customer at the premises to be served, regardless of whether such Customer previously was or is still a Customer of the Company at a different location.
- "Non-residential applicant" is any person, corporation or other entity who has requested service under this Rate Schedule who is not a residential applicant.
- "Non-residential Customer" is any person, corporation or other entity supplied with service under this Rate Schedule and pursuant to an accepted application for service who is not a residential Customer.
- **"Payment"** is considered to be made on the date when it is received by the Company or one of its authorized agents.
- "Point of service termination" means the point at which the Company terminates its service line and the Customer begins his/her piping.