PSC NO: 220 ELECTRICITY NIAGARA MOHAWK POWER CORPORATION INITIAL EFFECTIVE DATE: APRIL 27, 2009

LEAF: 54 REVISION: 0 SUPERSEDING REVISION:

GENERAL INFORMATION

2. HOW SERVICE MAY BE OBTAINED: (continued)

2.4 Whenever service is supplied from a line extension constructed in accordance with the provisions of these rules and regulations relating to line extensions or to additional or special facilities, or whenever such service is subject to a surcharge or minimum charge determined pursuant to these rules, the applicant or customer shall:

2.4.1 Make written application for service upon Company's prescribed forms.

2.4.2 Comply with all the applicable provisions of these rules including the guarantee to pay the surcharge or minimum charge.

3. LIMITATION OF THE SERVICE OFFER:

- 3.1 Denial of Service
 - 3.1.1 Residential applicants, as defined in Rule 1.4, Definitions.

3.1.1.1 The Company reserves the right to deny or refuse to supply service to a residential applicant who is indebted to the Company for residential service provided to a prior account in his or her name, unless one of the following qualifications are met:

3.1.1.1.1 The applicant makes full payment of the arrears for the residential service provided to any such prior account in his or her name; or

3.1.1.1.2 The applicant has pending a billing dispute with the Company or the Public Service Commission with respect to any amounts due for service to a prior account in his or her name; or

3.1.1.1.3 The applicant has paid any amounts required by the settlement of a billing dispute relating to a prior account in his or her name; or

Cancelled by 1 Rev. Leaf No. 54 Effective 03/01/2024