

PSC NO: 220 ELECTRICITY  
NIAGARA MOHAWK POWER CORPORATION  
INITIAL EFFECTIVE DATE: APRIL 27, 2009

LEAF: 45  
REVISION: 0  
SUPERSEDING REVISION:

## GENERAL INFORMATION

### 2. HOW SERVICE MAY BE OBTAINED: (continued)

2.2.13 The Company shall, at the time of application for service, provide applicants for non-residential service with a brochure containing a detailed summary of their rights and obligations, and a notice to include: descriptions of the commonly used non-residential service classifications and their rates, an offer of written guidelines regarding eligibility requirements for the Company's service classifications, notice that the Company's tariff is available for review in every Company business office and notice that some non-residential customers may be eligible for protections under Part 11, 16NYCRR.

2.2.14 The notice required at the time of application for non-residential service shall be provided with the service application to an applicant from whom a written application is required and by mail within 30 calendar days of the request for service to an applicant from whom a written application is not required.

2.2.15 The notice provided to non-residential applicants will be provided annually to non-residential customers or at anytime upon customer request.

### 2.3 Security Deposits

#### 2.3.1 Residential Customers

2.3.1.1 The Company may require a security deposit as a condition for receiving service from a residential customer (See Rule 1.4) receiving short term or temporary service or from a current residential customer who is delinquent in the payment of bills.

2.3.1.1.1 Termination of service to the customer for nonpayment during the previous six (6) months; or

2.3.1.1.1.1 The accumulation of two consecutive months of arrears without making a reasonable payment of one-half of the total arrears before the time that the late payment charge becomes applicable.

Issued by Thomas B. King, President, Syracuse, NY