PSC NO: 220 ELECTRICITY NIAGARA MOHAWK POWER CORPORATION INITIAL EFFECTIVE DATE: APRIL 27, 2009

LEAF: 43 REVISION: 0 SUPERSEDING REVISION:

GENERAL INFORMATION

2. HOW SERVICE MAY BE OBTAINED: (continued)

2.2.6 The Company may require the submission of appropriate types of documents to substantiate the information provided in the service application. Specific documents which the Company may require, however, must be listed on the service application.

2.2.7 Any Company report relevant to the establishment of the proper service classification shall be made part of the service application.

2.2.8 A service application shall contain, close to the place where the applicant signs, a notice that the applicant has the right to request that the Company inspect the metering device in order to assure it accuracy, along with a place to indicate whether such inspection is requested; provided, however, that if the Company has a written policy of not backbilling previously unbilled service when the failure to charge for such service resulted from the faulty operation or in operation of a metering device, which faulty operation or in operation was not due to the culpable conduct of the customer or his agent, the above notice is not required.

2.2.9 A service application must be signed by the applicant or an authorized agent of the applicant, and a copy must be provided to the applicant or agent. In the case of agents, the Company may require suitable proof of the authorization of the agent.