

PSC No: 120 - Electricity  
New York State Electric & Gas Corporation  
Initial Effective Date: November 1, 2007

Leaf No. 117.17  
Revision: 2  
Superseding Revision: 0

## GENERAL INFORMATION

### 25. Supply Service Options: (cont'd.)

#### I. Supply Service Options effective January 1, 2008 (cont'd.)

##### I. Changing Supply Service Options

1. **A customer can switch to and from retail access at any time subject to the requirements set forth in General Information Section 16 – Customer Advantage Program – General Retail Access and the Uniform Business Practices, and as detailed below:**

- a) **ESCO Price Option (EPO)**

A non-demand billed customer taking service under the EPO may switch only to the NYSEG Default Supply Option (DSO).

A demand billed customer who is not mandatorily participating in Hourly Pricing, who is taking service under the EPO may switch to the NYSEG Variable Price Option (VPO) or voluntarily participate in Hourly Pricing.

- b) **NYSEG Variable Price Option (VPO)**

A customer taking service under the VPO may switch only to the ESCO Price Option (EPO).

- c) **NYSEG Default Supply Option (DSO)**

A customer taking service under the DSO may switch only to the ESCO Price Option (EPO).

- d) **NYSEG Fixed Price Option (FPO)**

A customer taking service under the FPO may switch only to the ESCO Price Option (EPO). An FPO customer who subsequently switches back to NYSEG supply service may not return to FPO for the remainder of the calendar year. Supply service will be provided under the otherwise applicable NYSEG Supply Service Option: DSO for non-demand billed customers; or VPO or Hourly Pricing for demand billed customers.

- e) **Hourly Pricing**

A customer mandatorily participating in Hourly Pricing, who is taking service under the EPO, may switch only to the NYSEG Day-Ahead Market Pricing Option.

A customer mandatorily participating in Hourly Pricing, who is taking service under the NYSEG Day-Ahead Market Pricing Option, may switch only to EPO.

Issued in compliance with order in Case No. 07-E-0479 dated 08/29/07.

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