

PSC NO: 88 Gas  
NEW YORK STATE ELECTRIC & GAS CORPORATION  
Initial Effective Date: 11/01/07

Leaf: 7.2  
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## GENERAL INFORMATION

### 1. DEFINITIONS: (CONT'D)

Interruptible Service shall mean service that is subject to interruption for lack of gas supply, Upstream Pipeline capacity or Company distribution capacity at the discretion of the Company.

IT shall mean interruptible transportation.

Involuntary Switch shall mean a process or situation where a Customer's gas supplier is changed from one provider to another without the Customer's authorization. This would include situations where a Customer returns to the Company's service as a result of a supplier's failure to deliver. An Involuntary Switch that is not in accord with the "Discontinuance of Service" provision of this Schedule is referred to as "slamming". Examples of Involuntary Switches include, but are not limited to, situations where a customer returns to the Company's sales service as a result of a Marketers failure to deliver, the Marketer going out of business, or termination of the Marketer's participation in the Company's program.

Load Factor shall mean the ratio of the average consumption to maximum consumption for a given time period.

Lost and Unaccounted for Gas shall mean the difference between the quantity of gas available from all sources (purchased, transported, and locally produced) and the quantity accounted for by sales, deliveries or Company use.

Mandatory Release Capacity Customer(s) shall mean a Non Daily Metered Aggregation Customer , or any Daily Metered Critical Care Customer (also known as "Human Needs Customer") without an alternate fuel. .

Marketer shall mean an Energy Services Company (ESCO), as defined in the UBP Addendum to this Schedule..

Maximum Daily Aggregation Pool Quantity (MDAPQ) shall mean the sum of the applicable MDTQs of all Customers in an Aggregation Pool.

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