

PSC NO: 1 LOCAL EXCHANGE SERVICE
SBC Long Distance, LLC d/b/a SBC Long
Distance, d/b/a AT&T Long Distance
Effective Date: July 19, 2007

Leaf: 57
Revision: 1

Superseding Revision:0

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2.10.2 Dishonored Checks

If a Customer who has received a notice of discontinuance pays his or her bills with a check that is subsequently dishonored, the Customer's account remains unpaid and the Company is not required to issue any additional notice before discontinuing Services. When, after notice of Suspension/Termination has been given, a check received from a Residential Customer is dishonored, the Company shall make two attempts, one outside of normal business hours, to contact the Customer within 24 hours. The Customer shall be given an additional 24 hours to pay before Suspension/Termination. The additional notice will be given only if the Customer has not submitted a dishonored check within the past 12 months.

2.10.3 Exceptions to Suspension and Termination for Nonpayment

Telephone Service shall not be Suspended or Terminated for:

- (A) Nonpayment of bills rendered for charges other than telephone Service or Deposits requested in connection with telephone Service;
- (B) Nonpayment for Service for which a bill has not been rendered;
- (C) Nonpayment for Service which has not been rendered;

Issued by: Carol Paulsen, Director-Regulatory Relations, San Antonio, Texas 78215