### 2.11 Reserved For Future Use

### 2.12 Interest on Customer Overpayments

A Customer who makes a payment to the Company in excess of the correct charge for telephone Service, which overpayment was caused by erroneous billing by the Company, shall be paid interest on the amount of overpayment. The rate of interest on such amount shall be the greater of the unadjusted Customer Deposit rate or the applicable late payment rate. The interest shall be paid from the date when the Customer overpayment was made, adjusted for any changes in the Deposit or late payment charge rates and compounded monthly until the date when the overpayment is refunded. No interest will be paid on Customer overpayments that are refunded within 30 days after such overpayment is received by the Company.

