

PSC No: 16 - Gas
Rochester Gas and Electric Corporation
Initial Effective Date: November 1, 2007
Issued in compliance with order in Case 06-G-0059 dated August 23, 2007

Leaf No. 111
Revision: 1
Superseding Revision: 0

GENERAL INFORMATION

6. LIABILITY

A. CONTINUITY OF SUPPLY

The Company will endeavor at all times to provide a regular and uninterrupted supply of service (except where the terms and conditions of a particular Service Classification provide otherwise) but in case the supply of service shall be interrupted or irregular or defective or shall fail from causes beyond the Company's control (including without limiting the generality of the fore-going, executive or administrative rules or orders issued from time to time by state or federal officers, commissions, boards or bodies having jurisdiction) or because of the ordinary negligence of the Company, its employees, servants or agents, the Company will not be liable therefore.

B. RIGHT TO RESTRICT USE

All gas sales shall be subject to curtailment or discontinuance on notice that a shortage of natural gas exists.

C. CUSTOMER'S EQUIPMENT

Neither by inspection nor nonrejection, nor in any other way, does the Company give any warranty, expressed or implied, as to the adequacy, safety or other characteristics of any structures, equipment, wires, pipes, appliances or devices owned, installed or maintained by the customer or leased by the customer from third parties.

D. COMPANY EQUIPMENT AND USE OF SERVICE

The Company will not be liable for any injury, casualty or damage resulting in any way from the supply or use of gas or from the presence or operation of the Company's structures, equipment, wires, pipes, appliances or devices on the customer's premises, except injuries or damages resulting from the negligence of the Company.

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