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Corning Natural Gas Corporation
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5. Where an existing customer is required to relocate its premises due to Urban Renewal Projects or because of other extenuating circumstances, gas will be furnished in an amount not to exceed the amount consumed on an annual basis at the previous location.

6. Approvals given for new customer use or expanded use by an existing customer will be valid for 180 days. If service is not obtained within that time, the applicant will be required to reapply for gas service. All applicants will be required to conform to the Company's insulation requirements.

B. Gas Service Curtailments

- 1. If the Company in its judgment finds that it is unable to satisfy the full requirements of its customers and finds it necessary to curtail sales and/or transportation service, the Company may, at its option, immediately curtail service to a customer or give 4 hours oral or written notice of curtailment. If notice of curtailment is given, a customer must curtail its use of service pursuant to the notice. If a customer has been directed to curtail consumption, orally or otherwise, and refuses to comply with the directed reductions, the customer shall be subject to an additional charge of the greater of \$25.00 per MCF or 125% of the highest per MCF cost of gas purchased in the Company's gas supply portfolio during the calendar month for such unauthorized usage.
- 2. The base level to be used for a curtailment for residential and commercial customers shall be calculated by averaging the weather normalized usage for the previous three years. For industrial customers who contract for their supply on a daily basis, the base level is the daily contract volume.
- 3. In the event of short-term interruption or force majeure curtailment situations, the needs of core customers will be met first, regardless of whether they are sales or transportation customers. Compensation for gas supplies that are interrupted in order to meet core customer needs will be provided at the replacement cost of fuel absent a previously arranged agreement specifying otherwise. Such replacement costs and any other costs incurred shall be recoverable through the gas adjustment clause (GAC) based upon normal review.
- 4. The Company shall implement a curtailment only as a last resort.

 Mutual aid, contractual and other non-curtailment supply management tools, Operational Flow Orders, interruption of contractual-interruptible load and supply acquisition shall be utilized before a curtailment is declared.

Issued by Michael German, President & C.E.O., Corning, NY 14830