GENERAL INFORMATION (Cont'd)

II. 20.f CONTINUED

(1) Company's Right to Curtail or Limit Service

In the event the Company reasonably foresees an inability to meet the firm daily requirements of its Customers, the Company shall have the right to curtail or limit any Customer's use of gas. The Company shall not incur any liability for any cost, expense, loss or injury which may be sustained by reason of such curtailment or limitation, except as described below.

The Company will provide at least four (4) hours notice of curtailment by telephone, broadcast media, written facsimile or otherwise according to need. If a Customer has been directed to curtail consumption, by telephone or otherwise, and refuses to comply with the directed reductions, the Company may in its discretion charge the higher of an additional \$25.00 per Mcf or 125% of the highest per Mcf cost of gas purchased in Company's gas supply portfolio during the calendar month for such unauthorized usage.

Upon the request of the Company, each Supplier serving transportation Customers on the Company's system shall provide to the Company a plan for curtailment of its Customers.

(2) Curtailment Guidelines

The following guidelines will inform the Company in its application of the curtailment requirements:

- The Company shall implement a curtailment only as a last resort. Mutual aid, contractual and other non-curtailment supply management tools, Operational Flow Orders, interruption of contractually-interruptible load, and supply acquisition shall be utilized before a curtailment is declared.
- Curtailments shall be limited in scope and duration as necessary to alleviate an emergency.
- Economic considerations shall not be the basis for a curtailment.
- When a curtailment is declared and when the situation returns to normal., the Company shall notify the Director of the Office of Electric, Gas and Water of the New York State Department of Public Service.
- The Company shall provide periodic updates to Suppliers and curtailed customers so that they can plan accordingly.

Issued by <u>R. J. Tanski, President, 6363 Main Street, Williamsville, NY 14221</u> (Name of Officer, Title, Address)