

P. Notice Requirement: (Cont'd.)

- (i) An accounting for the deposit held on an account showing the interest earned during the current year and either the date the deposit was obtained or the length of time that the deposit has been held shall be provided annually to every customer having a deposit with the Company.
- (ii) A notice advising the customer of any change made in the customer's service classification and the reason for the change shall be provided to the customer at the time of the change.
- (iii) A notice advising a customer whether the Company records show that the customer, or some other party, has control over access to the meter, that the customer has an obligation to tell the Company who controls access, and that, if the Company records that show the customer has access are not corrected, the customer may be subject to future notices and penalties due to the Company's failure to obtain access, shall be provided to every customer at the time a second consecutive estimated bill is rendered.

2. Residential

Pursuant to Section 11.17 of the HEFPA, the Company will provide annual notification of rights to residential customers regarding complaints, termination of service, billing, and other special provisions. A copy of these notification requirements are on file in the Company office.

Q. Additional or Increased Loads:

The Customer should give the Company reasonable advance notice, preferably in writing, of any proposed increase in service required, setting forth in such notice the amount, character, and expected duration of time the increased service will be required.

R. Restrictions and Limitations of Gas Service:

1. Restrictions:

On and after November 26, 1977 and until further order of the Public Service Commission, applications will