

P.S.C. No. 1 – Water  
United Water New York Inc.  
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## GENERAL INFORMATION

### 4.3 Reading of Meters

Meters will be read on a regularly scheduled basis either automatically by computer over the telephone lines or by Company employees. The meters will be inspected periodically by Company employees. If an actual reading cannot be obtained, the Company will leave at the premises or mail to the Customer a meter reading card. If Customers find that the meter registers an unusual increase over the average amount of water used which cannot be accounted for, they should inform the Company immediately.

### 4.4 Testing of Meters

A. The Company will test its meters periodically in accordance with the current rules of the Public Service Commission. A Customer may also request the Public Service Commission to test the meter.

B. In case of a disputed account involving the accuracy of a meter, the Company will test the meter upon the request of the Customer.

C. Adjustments in bills for over registration of the meter will be made in accordance with the current rules of the Public Service Commission.

### 4.5 Replacement of Defective Meters

In all cases where a meter is found to be defective, it will be replaced as soon as practicable by a meter that has been tested and properly adjusted.

### 4.6 Pressure Reducing Valves And Hydro-Pneumatic Systems

A. If a water pressure reducing valve, in the Customer or Applicant's opinion, is necessary or desired by the Customer or Applicant to safeguard the plumbing, it should be purchased by the Customer or Applicant and installed and maintained between the inlet stop valve and the meter. When street pressures are in excess of 100 p.s.i., the Customer or Applicant shall provide and maintain a pressure reducing valve at his expense. Where a water pressure reducing valve is used, it is advisable also to install a suitable pressure relief valve. Where a local building code adopts a more stringent standard, the Customer will comply with that standard.

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