

SERVICE CLASSIFICATION NO. 7 (Cont'd)

- (c) Due to the continual changes in the local production levels in CNG service territory, CNG will examine each Marketer's commitment to local production transportation volumes on an individual basis. Many variables exist due to the changing (both increasing and decreasing) volumes that are available from any given well. Consideration must be given on an individual producer basis, for how many wells exist, how long have they been in production, how many are interconnected to a gathering system, etc. CNG will maintain the right to determine if local production is suitable as firm primary capacity.
8. Prior to entering into a Service Agreement with the Company, a Third Party Supplier must demonstrate to the Company's satisfaction that it has met and continues to meet the creditworthiness criteria of at least one interstate pipeline that delivers natural gas directly to the Company, except that an affiliate of an interstate pipeline must demonstrate that it has met the creditworthiness criteria of at least one non-affiliated interstate pipeline. Upon notification by the Company that it has determined that a Third Party Supplier has failed to satisfy the credit criteria, or subsequently during the term of the Service Agreement, no longer satisfies the credit criteria, that Company may refuse to permit the Third Party Supplier to continue to operate on the Company's system unless the Third Party Supplier shall supply security which the Company, in its sole judgement, determines to be sufficient to guarantee the obligations of the Third Party Supplier.
- The results of the creditworthiness check shall be communicated to the applicant within two weeks of receipt of the completed application. Any required security deposit shall be refunded to the Third Party Supplier when it is determined that it meets the level of credit criteria that no longer requires a security deposit. All security deposits held shall accrue interest at the Commission's other customer capital rate as established from time to time.
9. Third Party Suppliers seeking to obtain transportation services from the Company to sell gas to end use customers must meet the following requirements.

For Residential Service

1. Contracts between the marketers and customers contain specific language advising customers of protections that have been waived in the transaction. Each marketer must file with the staff of the PSC's Consumer Services Division a copy of its standard contract.
2. Marketers shall have implemented a system to handle customer complaints and that the PSC help and hotline numbers are provided to customers.