

PSC NO. 5 TELEPHONE  
Broadwing Communications LLC  
Initial Effective Date: June 17, 2006

Section: 12 Leaf: 9  
Revision 0  
Superseding Revision 0

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## SECTION 12: MISCELLANEOUS SERVICES

### 12.8 Emergency Telephone Number Service (9-1-1)

#### 12.8.1 Liability (cont'd)

- C) The customer shall indemnify and hold harmless the Company from any damages, or other injuries which may be asserted by any person, business, governmental agency, or other entity against the Company or customer or any of their employees, directors, officers or agents except for Company acts of gross negligence or willful or wanton misconduct in connection with developing, adopting, implementing, maintaining, or operating the 9-1-1 system or for releasing subscriber information in connection with the provision of the 9-1-1 service.
- D) The Company accepts no responsibility for obtaining subscriber record information from private telecommunications systems.
- E) The Company shall not be liable for any civil damages caused by an act or omission of the Company in the good faith release of information not in the public record, including non-published subscriber information to emergency service providers responding to calls placed to a 9-1-1 service or host providers using such information to provide a 9-1-1 service.

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