

PSC NO. 5 TELEPHONE
Broadwing Communications LLC
Initial Effective Date: June 17, 2006

Section: 12 Leaf: 3
Revision 0
Superseding Revision 0

SECTION 12: MISCELLANEOUS SERVICES

12.2 Busy Line Verify and Line Interrupt Service

12.2.1 Description

Upon request of a calling party the Company will verify a busy condition on a called line.

- A) The operator will determine if the line is clear or in use and report to the calling party.
- B) The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.

12.2.2 Regulations

- A) A charge will apply when:
 - 1) The operator verifies that the line is busy with a call in progress.
 - 2) The operator verifies that the line is available for incoming calls.
 - 3) The operator verifies that the called number is busy with a call in progress and the customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. One charge will apply for both verification and interruption.
- B) No charge will apply:
 - 1) When the calling party advises that the call is to or from an official public emergency agency.
 - 2) Under conditions other than those specified in 12.2.2(A) preceding.
- C) Busy Verification and Interrupt Service is furnished where and to the extent that facilities permit.
- D) The Customer shall indemnify and save the Company harmless against any and all claims that may arise from either party to the interrupted call or any person.

Issued by: Daniel E. Meldazis, Director - Regulatory Affairs, Chicago, Illinois 60601