

PSC NO. 5 TELEPHONE
Broadwing Communications LLC
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SECTION 12: MISCELLANEOUS SERVICES

12.9 (Caller Name and Number Delivery (Caller ID Blocking))

12.9.1 Per-Call Blocking

Per-Call Blocking is available to all customers in the Broadwing Communications LLC territory. This blocking option allows the calling party to block the passage of their telephone number and name on outgoing calls on a per-call basis. To activate Per-Call Blocking, the customer dials a special code prior to placing each call. There is no charge for using Per-Call Blocking, and it is provided on an unlimited basis. Per-Calling Blocking does not prevent the delivery of telephone numbers to 911 emergency service providers.

12.9.2 Per-Line Blocking

Per-Line Blocking is available to all customers in the the Company serving territory. Per-Line Blocking must be added to a customer's line by placing a service order with the Company. This blocking option automatically prevents the display of the calling number and name on *all* outgoing calls placed from that line, unless the blocking feature is deactivated. Per-Line Blocking is offered free of charge for the first instance, and on a nonrecurring basis thereafter.

A Per-Line Blocking customer can deactivate blocking by dialing a special code. Blocking will be deactivated for that outgoing call only. As facilities permit, a line-blocking customer will be provided with a separate code to deactivate blocking, which is different from the per-call blocking code. Where this separate code is not available, the code for per-call blocking and the code to deactivate line blocking will be the same.

The Per-Line Blocking option can only be added or removed from a customer's line by placing a service order with the Company. When this service is cancelled, the line is automatically converted to the Per-Call Blocking capability. Per-Line Blocking
does
not prevent the delivery of telephone numbers to 911 emergency service providers.

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