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Revision: 0 Superseding Revision:

6. Specialized Services, Rates and Regulations (Cont'd)

6.4 Residential Toll-Free Service

6.4.1 Plan 1

The following flat rate and monthly fee is for residential users of inbound toll-free service. This rate is applicable for all times for calls made within the state of New York where technically available.

Maximum Rate per minute: \$.50 Maximum Monthly fee: \$5.00

This plan is limited to existing customers.

6.4.2 Plan 2

Maximum Rate per minute: \$0.40

This plan is only available to customers that also subscribe to Windstream long distance service.

6.4.3 Calls will be rated at one minute minimum with 6 second increments.

6.5 Residential Account Code Service

Residential Account Code Service is an optional service for direct dialed intrastate and/or interstate long distance calls that offers customers a way to track long distance usage. This Service allows customers the ability to have calls, which need to be charged to other individuals, separated and displayed on their telephone bill. Account Code Service requires callers to enter a unique code for completion of a long distance call. The Company's network will authorize calls only if the unique code is entered. This service is offered where technically available.

Maximum Monthly Fee per Account: \$5.00

Issued by: Vice President - 4001 Rodney Parham Rd, Little Rock, AR 72212