

- C. The Company will notify the Customer of any planned moves, changes, or rearrangements that may affect the physical path of a Subscribing Circuit at least 24 hours in advance, if practicable. The Company will notify the Customer of any unplanned moves, changes, or rearrangements that may affect the physical path of a Subscribing Circuit within 24 hours of such move, change, or rearrangement, if practicable.
- D. The Company will notify Customer of the existence of a revised path of Subscribing Circuits to the Customer within five (5) business days for planned actions, and within fifteen (15) business days for unplanned actions.
- E. In the event of a major telephone outage, provision of CFA Service will be suspended. The Company will provide, within 90 days of restoration of service, current physical path information for a Subscribing Circuit to the Customer once service is restored and physical path information is developed.