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SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

L. ENHANCED CENTREX

- 1. General
 - a. Enhanced Centrex is a central office communications system package provided in association with individual line exchange business services furnished from digital central office (DMS-100 or DMS-10) equipment located in Company buildings. Enhanced Centrex is not provided in association with party line service.
 - b. Enhanced Centrex will be provided in association with lines and trunks terminating on common control equipment, commonly referred to as Key Systems and PBX's, at either the applicable Business Individual rate contained in Section 10, or at the applicable Enhanced Centrex rate contained in Section 3 when the customer elects Feature Package 5.
 - c. Enhanced Centrex is offered as a customer option and may be provided subject to the availability of facilities and central office equipment as determined by the Company. A minimum of 2 access lines in the same Company exchange is required.
 - d. Other special features such as trunk queuing, hospital communication, and other offerings would be priced out by Special Assembly.
 - e. The minimum period for services provided under this tariff shall be 30 days. Optional 5 year rate stability plans are available.
 - f. Enhanced Centrex Service is comprised of two rate elements: the link element which includes the facilities from the demarcation point at the customer's premises to the Company's Central Office main distribution frame, and the port element which includes dial tone, switching, and a network address (telephone number.) Links are provided only with a corresponding port. Ports are provided only with a corresponding link.
 - g. All links, ports and feature packages comprising the Enhanced Centrex group are required to be provided from the same Company exchange. Links and ports in a second Company exchange will comprise a second Enhanced Centrex group and requires a second feature package.
 - h. Enhanced Custom Calling Services, as described in J 1. of this Section, are optional features offered individually in association with Enhanced Centrex, at the rates shown in L.2.e. following.

Issued by: Vice President, Little Rock, Arkansas