

PSC NO.: 1 TELEPHONE
Windstream New York, Inc.
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SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

K. Lifeline Telephone Service

1. Lifeline Service is a retail local service offering restricted to low income residential subscribers. To qualify for lifeline service a subscriber must be certified as income eligible for benefits from the Home Energy Assistance Program (HEAP) or at least one of the following Entitlement Programs administered by the New York State Department of Social Services:

Family Assistance
Food Stamps
Safetynet
Medicaid
Supplemental Security Income (SSI)
Veterans Disability Pension
Veterans Surviving Spouse Pension

2. The following credits will apply for customers deemed eligible for Lifeline assistance:

	<u>Monthly Credit</u>
Federal Subscriber Line Charge Credit	(1)
Initial Federal Credit to Residential Access Line	\$1.75
State Credit to Residential Access Line	\$0.00
Additional Federal Credit to Residential Access Line	\$0.00

The monthly discounted residential rate for qualified low-income customers may not be reduced below zero. Therefore, the credit amount defined above shall not exceed the total of the subscriber line charge and the customer's normal residential local exchange service rate.

3. Lifeline Telephone Service also provides for waiver of Locality Mileage Charges (See Section 5).
4. Applicants must provide proof to the telephone company that they are eligible to receive, are receiving, or have received during the past year one or more of the above benefits. Lifeline rate treatment will not begin until proof of eligibility is provided to the company, but will be retroactive to January 1, 1987 for applications received through September 30, 1987.
5. The subscriber is responsible for notifying the company when eligibility is lost.

(1) Authorized FCC Rate

Issued by: Vice President, Little Rock, Arkansas