

PSC NO.: 1 TELEPHONE
Windstream New York, Inc.
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Superseding Revision:

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

K. Lifeline Telephone Service (Continued)

6. Lifeline customers will be required to renew proof of their eligibility status semi-annually, with the exception of those customers on HEAP, and their renewal will be annual. Failure by a subscriber to comply with the company's periodic requests for proof of continued eligibility will result in loss of Lifeline rate treatment.
7. The Company shall offer Toll Blocking to all qualifying low income customers at no charge at the time such customers subscribe to Lifeline service. If the customer voluntarily elects to receive Toll Blocking, the service shall become part of the customer's Lifeline service and all service deposits will be waived.
8. Lifeline program rate reductions do not apply to long distance service or any other services (i.e., Custom Calling, ALLST*R, construction charges, etc.) which may or may not be tariffed. Customers may obtain such services, where available, at their discretion, although the Lifeline program rate reduction does not apply.
9. The Lifeline Service rate reductions do not apply to service connection charges, except that customers eligible for Lifeline Service will receive a reduction in applicable service connection charges, as set forth in the Link-Up America Program found in paragraph K.1 of this Section.
10. Service order charges apply when service is established for new residential applicants (those without existing local exchange access service) eligible for Lifeline Service. However, Lifeline customers automatically qualify for service order charge discounts under the Link-Up America Program specified in paragraph K.1 of this section.
11. The deposit standards used for all applicants who apply for service with the Company will also be used for applicants who apply for service under the Lifeline Program with the exception that deposit requirements will be waived for Lifeline Service applicants who voluntarily elect to subscribe to Toll Blocking service.
12. Lifeline service may not be disconnected for non-payment of toll charges. In addition, the Company will not deny re-establishment of local service to customers who are eligible for Lifeline Assistance and have previously been disconnected for non-payment of toll charges.
13. Partial payments that are received from Lifeline customers will first be applied to local service charges and then to any outstanding toll charges.

Issued by: Vice President, Little Rock, Arkansas