

PSC NO.: 1 TELEPHONE
Windstream New York, Inc.
Initial Effective Date: August 26, 2006

Section: 0 Leaf: 5
Revision: 0
Superseding Revision:

TABLE OF CONTENTS DETAIL

SECTION 2 - GENERAL RULES AND REGULATIONS

| | <u>PAGE</u> |
|--|-------------|
| A. APPLICATIONS OF RATES AND CHARGES | 1-4 |
| 1. Application Form | 1 |
| 2. Business and Residence Rates | 1-2 |
| 3. Power Supply | 3 |
| 4. Special Charges | 3 |
| 5. Flexible Pricing Plan | 4 |
| B. USE OF SERVICE AND FACILITIES | 4-11 |
| 1. Use of Service | 4-8 |
| 2. Use and Ownership of Directories and Unauthorized Attachments. | 8 |
| 3. Use and Ownership of Equipment | 8 |
| 4. Connection of Customer Provided Equipment | 8-11 |
| (1) Responsibility of the subscriber | 8-9 |
| (2) Direct electrical connection | 9 |
| (3) Acoustic and inductive connections | 10 |
| (4) Responsibility of telephone company | 10 |
| (5) Violation of regulations | 10-11 |
| C. OBLIGATION OF THE TELEPHONE COMPANY | 12 |
| D. LIABILITY | 12-16 |
| 1. Liability of Subscriber for Loss of or Damage to Equipment | 12 |
| 2. Liability of Telephone Company for Errors, etc. | 12 |
| 3. Liability of Telephone Company for Directory Errors | 12-14 |
| 4. Liability of Telephone Company for Service Interruptions | 14-15 |
| 5. Liability of Subscriber Utilizing Customer Provided Equipment | 15 |
| 6. Liability of Telephone Company to Subscriber Utilizing Customer Provided Equipment | 16 |
| 7. Customer Provided Equipment Caused Service Interruptions | 16 |
| E. TELEPHONE NUMBER CHANGES | 16 |
| F. ACCESS TO SUBSCRIBER'S PREMISES | 16 |
| G. MINIMUM CHARGES | 17-18 |
| 1. General | 17 |
| 2. Charges Based on Period of Actual Service | 17 |
| H. PAYMENTS AND TERMINATION OF SERVICE | 18-29 |
| 1. Advance Payments and Deposits | 18-21 |
| 2. Responsibility for Local and Toll Message Charge | 21 |
| 3. Payment of Charges | 21-22 |
| Dishonored Checks | 23 |
| 4. Suspension and Termination for Non-Payment | 23-27 |
| 5. Termination for Cause Other Than Non-Payment | 27-28 |
| 6. Termination by Notice | 28 |
| 7. Late Payment Charge | 29 |
| 8. Backbilling | 29 |

Issued by: Vice President, Little Rock, Arkansas