

PSC NO.: 1 TELEPHONE
Windstream New York, Inc.
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SECTION 2 - GENERAL RULES AND REGULATIONS

0. DISCOUNTED SERVICE FOR CUSTOMERS WITH IMPAIRED HEARING OR SPEECH

1. Discount in Terminal Equipment Charges

Handicapped persons who have been certified to the Telephone Company as having a hearing or speech impairment which requires that they communicate over telephone facilities by means other than voice, and who use a teletypewriter, facsimile machine or other non-voice equipment for telephone communications, upon application to the Telephone Company will be provided such equipment, subject to availability, at rates based upon the expenses incurred to provide the equipment without any return to the Telephone Company.

2. Discount in Toll and Leased Circuit Charges

Handicapped persons who have been certified to the Telephone Company as having a hearing or speech impairment which requires that they communicate over telephone facilities by means other than voice, and who use a teletypewriter, facsimile machine or other non-voice equipment for telephone communications will receive, upon application to the Telephone Company, a 50 percent reduction on the following charges:

- a. Intrastate toll message charges billed to the handicapped person's telephone service.
- b. Monthly mileage charges for leased line circuits furnished to the handicapped person for use in non-voice communication.

The reduction in charges is applied at only one location designated by the handicapped person.

3. Discount in Hard-of-Hearing Handset Charges

Those persons who have a hearing problem, but are not handicapped as defined below, and who have been certified to the Telephone Company as having a hearing problem, shall receive, upon application to the Telephone Company, the special rates listed below:

	<u>Monthly Rate</u>	<u>Installation</u>
Hard-of-Hearing Handset	\$1.55 (except Clymer)	--
Hard-of-Hearing Handset (Clymer)	.96	--

Issued by: Vice President, Little Rock, Arkansas