

PSC NO.: 1 TELEPHONE  
Windstream New York, Inc.  
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## SECTION 12 - INTRALATA TOLL MESSAGE TELECOMMUNICATIONS SERVICE

### D. TWO-POINT SERVICE

#### 1. Classes of Service

Service is offered on a station-to-station or person-to-person basis. The station-to-station class of service is furnished on a customer dialed calling card (credit card) basis, an operator station-to-station or a dial station-to-station basis. Day, Evening, Night, and Weekend rates apply as set forth in D.4.d.(3) following.

##### a. Dial Station-to-Station

- (1) Dial station-to-station is that station-to-station service where the person originating the call from other than a public or semipublic coin telephone dials the telephone number desired and the call is completed without the assistance of an operator and the call is not billed to a number other than the originating number, except, when an operator:
  - (a) Records the originating telephone number where no automatic recording equipment is available;
  - (b) Places a call for a calling party who identifies himself as being handicapped and unable to dial the call because of his handicap;
  - (c) Re-establishes a call which has been interrupted after the called number has been reached; and
  - (d) Completes a call when a customer indicates that he has made more than one attempt to reach the desired station but was unsuccessful for reasons other than "Busy", "Don't Answer", or single wrong number condition.

##### b. Operator Station-to-Station and Person-to-Person

- (1) Operator station-to-station rates apply to station-to-station telephone communication where the completion of the call or a request for any information or assistance relating to billing or charges for such call requires the assistance of an operator for the appropriate charge, see D.4.d.(2)(e) Operator station-to-station rates apply for Calling Card (credit card) calls when the operator dials the number for the customer where facilities are available for Customer Dialed (0+) completion. Operator station-to-station calls also include station-to-station calls placed from a public or semi-public coin telephone. This charge does not apply for operator services used in connection with dial type communication for completion of a call as specified in D.1.a.

Issued by: Vice President, Little Rock, Arkansas