

PSC No: 1 – Water
UNITED WATER NEW ROCHELLE INC.
Initial Effective Date: November 1, 2006

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Revision: 0
Superseding Revision:

GENERAL INFORMATION

the Customer an extension of time of not less than one business day to go to a business office to make a payment or arrange for payment. However, if the Customer fails to make payment or arrange for payment within the specified time, the Company may terminate service without further notice.

- (3) If a Customer has, within the last 12 months paid for service with a check that was dishonored, the Company has the right to accept only cash, certified check, or money order as payment from that customer under paragraph (2) of this subdivision.
- (4) Whenever payment is made at the time of termination, the Company's field representative must provide the Customer with a receipt showing the date, the account number, the amount received, the form of payment and either the name or identification number of the utility representative.

18.2 TERMINATION OF RESIDENTIAL SERVICE

- (1) Water Service may be discontinued by the Company for any one of the following reasons as stated in 16 NYCRR Section 14.4, provided advance final notice has been given to include:
 - a. Failing to pay any tariff charges that reflect service used during the preceding 12 months, for which a written bill has been given.
 - b. Failing to pay any tariff charges that reflect service used before the preceding 12 months, for which a written bill has been sent, when any of the following occurs:
 - 1. There was a billing dispute during the preceding 12 months.
 - 2. There was an excusable Company delay.
 - 3. The Customer's culpable conduct caused, or contributed to the delay in billing.
 - 4. The changes are necessary to adjust estimated bills.
 - c. Failing to pay amounts due under a payment agreement.

Issued in compliance with the Commission Order in Case 04-W-1221 dated August 24, 2005.

Issued by: M.J. Pointing, V.P. & Gen. Mgr., 225 Palmer Ave., New Rochelle, NY 10801