

PSC No: 1 – Water
UNITED WATER NEW ROCHELLE INC.
Initial Effective Date: November 1, 2006

Leaf No. 35
Revision: 0
Superseding Revision:

GENERAL INFORMATION

- (4) If Company is notified by the local department of social services that an occupant in a multiple dwelling where the heat-related service has been terminated by Company may suffer a serious impairment to health and safety, it must reconnect heat-related service or otherwise provide heat to such person, and continue such service as provided for in paragraph (3) of this subdivision.

18.9 TERMINATION OF SERVICE TO TWO-FAMILY DWELLINGS

- (a) **Applicability**
If Company knows that service is provided to a two-family dwelling the service will not be terminated unless the requirements of this section are complied with; provided, however, that where Company knows that service is billed separately for each unit, this section does not apply. Company will keep record of two-family dwellings.
- (b) **Required Notices**
- 1) Company will not terminate services to a two-family dwelling unless it fulfills all requirements and provides written notice to:
 - (i) the owner of the premises or the party to whom the last preceding bill was rendered; and
 - (ii) the occupants of each unit.
 - 2) The notice required will be provided in the following manner:
 - (i) by mailing it to the owner or party to whom the last preceding bill was issued;
 - (ii) by personally serving it or mailing it to the occupants; and
 - (iii) by posting it in a conspicuous place at or within the premises, unless prevented by physical circumstances.
 - 3) Company will give 15 calendar days notice if personally served or posted, and 18 calendar days notice if mailed.
 - 4) Whenever a notice of termination of service has been made in accordance with this section and Company no longer intends to terminate service, Company will so notify the occupants in the same manner as it gave the original notice.

Issued in compliance with the Commission Order in Case 04-W-1221 dated August 24, 2005.

Issued by: M.J. Pointing, V.P. & Gen. Mgr., 225 Palmer Ave., New Rochelle, NY 10801