

SBC Long Distance, LLC
d/b/a AT&T Long Distance
NY PSC Tariff No. 1 – Telephone

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SECTION 3 – DESCRIPTION OF SWITCHED SERVICES

- 3.6 AT&T Long Distance Toll FreeSM Services (continued) T
- 3.6.6 AT&T Long Distance Enhanced Toll FreeSM Services
- Effective June 30, 2011 this Service will be discontinued pursuant to Title 47, Section 63.19 of the code of Federal Regulations. If your current term agreement has not expired, you will need to replace this Service on or before the expiration date of your current term agreement. If you are currently on a month-to-month arrangement, you will need to replace this Service on or before June 30, 2011. N
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- (A) General
- This service is a suite of complex features that allow Business Customers to route, manage and track calls for complex routing or call center applications. The majority of the AT&T Long Distance Enhanced Toll FreeSM Service features are controlled via an Internet-based Web Tool so the Customer can make changes or additions to their routing plans on an as-needed basis without interacting with the Company. AT&T Long Distance Enhanced Toll FreeSM Services provide the ability for a TFS Customer to route calls based on caller-selected menu choices.
- (B) Availability
- AT&T Long Distance Enhanced Toll FreeSM Services are add-on Services available to Customers that (1) subscribe to any of the Company's High Volume Calling Business Optional Calling Plans for the provision of AT&T Toll Free Service that sign a term plan agreement for one (1), two (2) or three (3) years.
- (C) Billing In Advance of Service
- Monthly recurring and non-recurring charges for Service components are billed in advance of Service and reflect the rates in effect as of the date of the invoice (e.g., bills generated in February will cover the month of March). A Customer's first invoice may contain charges from previous periods for Service provided from the date of installation through the current invoice period. An Applicant for Service may be required to pay in advance of the establishment of Service the applicable nonrecurring charges together with the fixed charges applicable for the first month.
- (D) Service Features
- .1 Alternate Routing
- Alternate routing allows the Customer to make alternative routing changes at the phone group level effecting multiple Toll Free Numbers.
- .2 Authorization Code
- The authorization code feature allows the Customer to restrict access to the Customer's TFS by prompting callers to enter one of the valued authorization codes the Customer has defined for the Customer's TFS.
- .3 Busy/No Answer Overflow
- The busy/no answer overflow feature allows a Customer to define multiple routes in the event that the first or subsequent routes are busy or do not answer.

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