SBC Long Distance, LLC
d/b/a AT&T Long Distance
NY PSC Tariff No. 1 – Telephone

2nd Revised Page 98
Superseding 1st Revised Page 98

SECTION 3 – DESCRIPTION OF SWITCHED SERVICES

3.6    AT&T Long Distance Toll Free℠ Services (continued)                                      T

    3.6.6    AT&T Long Distance Enhanced Toll Free℠ Services (continued)                  T

        (D)    (continued)

           .11    Network Call Center Available Routing

Network call center available routing allows the Customer to add/change/delete their hunting patterns and maximum threshold values for calls allowed, removed a termination point from sequence and add/change final routing paths.

           .12    Network Queuing

Network queuing is used only in conjunction with call center availability routing. As a call routes into a Toll Free Number, the maximum call threshold functionality determines if all the trunks are busy, if so, programmable messages or music is played while the call is in queue.

           .13    Origin Dependent Routing

The origin dependent routing feature permits the TFS Customer to have calls to the same Toll Free Number routed differently based upon the calling party's geographic location. Calls may be routed based on state, NPA, NPA-NXX, NPA-NXX-XXXX or 10 digit numbers. Permissible NPAs include all area codes/exchanges in the United States, the Extended Area, and Canada. Except for call from Canada, International TFS cannot be divided for routing purposes.

           .14    Play Announcement Feature

The play announcement feature allows the Customer to play a single announcement either during a call flow or at the end of the call flow. A call may be terminated at a predetermined location and a custom or standard announcement played.

           .15    Unlimited Storage Blocks

With unlimited storage blocks, an AT&T Long Distance Toll Free℠ Service Customer may store an unlimited number of caller announcement instructions.

           .16    Text-to-Speech

Text-to-speech allows the Customer to create announcement by up loading .wav files from the Customer's computer.

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